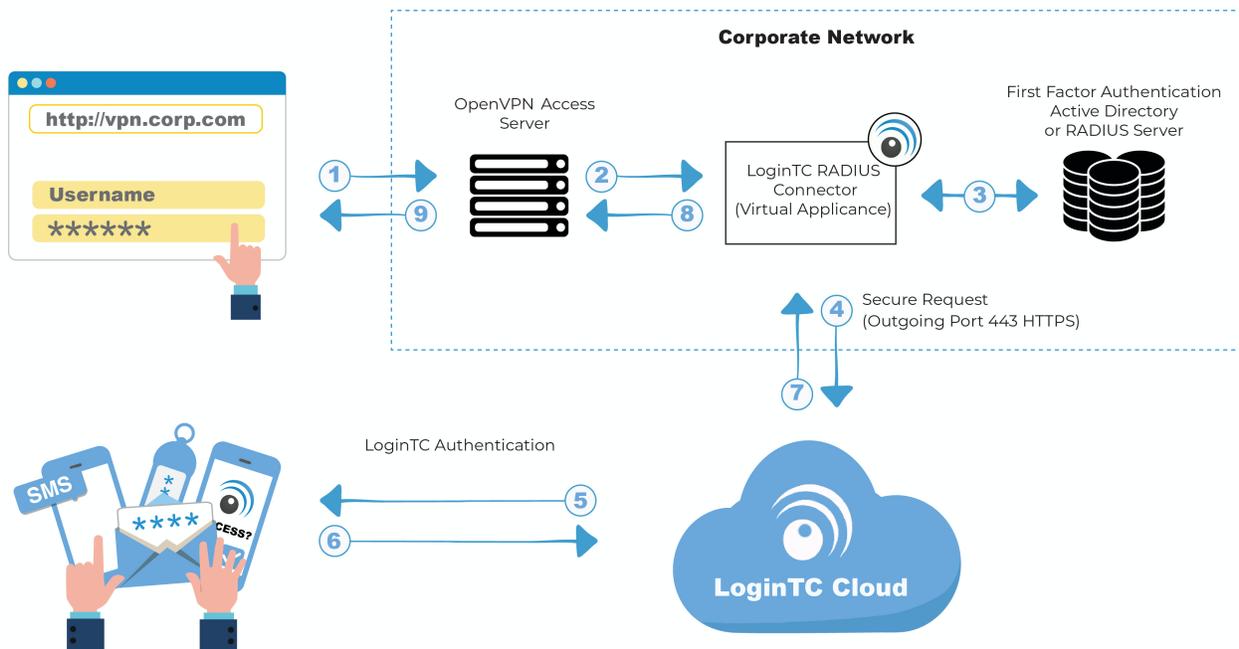


OpenVPN Access Server Two-Factor Authentication (2FA)

logintc.com/docs/connectors/openvpn-as

The LoginTC RADIUS Connector is a complete two-factor authentication virtual machine packaged to run within your corporate network. The LoginTC RADIUS Connector enables OpenVPN Access Server to use LoginTC for the most secure two-factor authentication.

Architecture



Authentication Flow

1. A user attempts access with their existing OpenVPN Access Server client with username / password
2. A RADIUS authentication request is sent to the LoginTC RADIUS Connector
3. The username / password is verified against an existing first factor directory (LDAP, Active Directory or RADIUS)
4. An authentication request is made to LoginTC Cloud Services
5. Secure push notification request sent to the user's mobile or desktop device
6. User response (approval or denial of request) sent to LoginTC Cloud Services
7. The LoginTC RADIUS Connector polls until the user responds or a timeout is reached
8. RADIUS Access-Accept sent back to OpenVPN Access Server
9. User is granted access to OpenVPN Access Server

Prerequisites

Before proceeding, please ensure you have the following:

- [LoginTC Admin Panel](#) account
- Computer virtualization software such as [VMware ESXi](#), [VirtualBox](#), or [Hyper-V](#)
- Virtual Machine requirements:
 - 2048 MB RAM
 - 8 GB disk size

Create Application

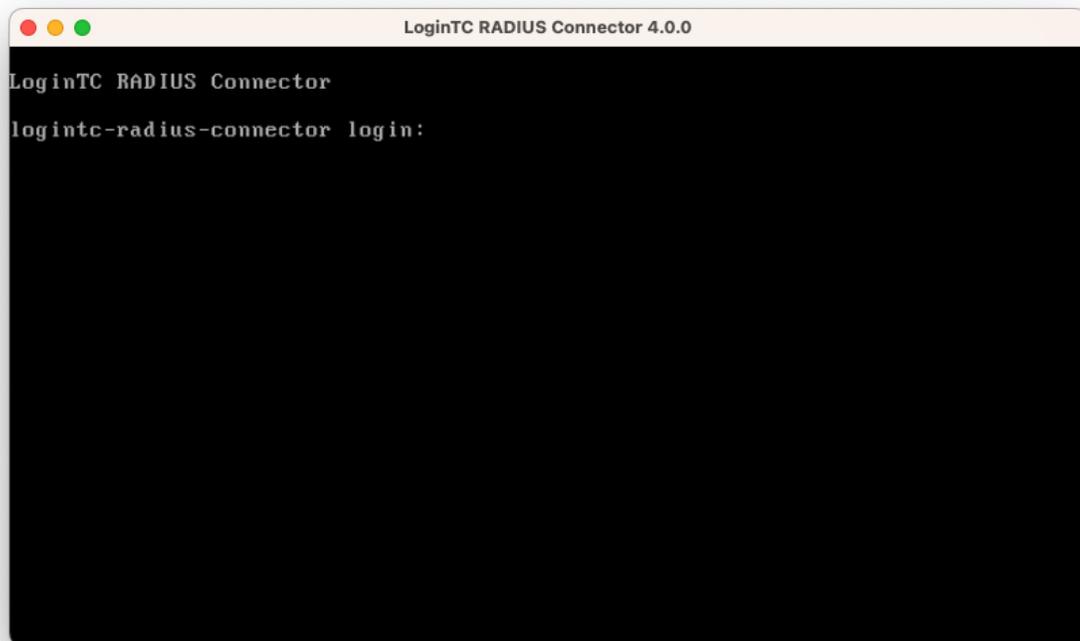
Start by creating a LoginTC Application for your deployment. An Application represents a service (e.g. An application is a service (e.g., VPN or web application) that you want to protect. e) that you want to protect with LoginTC.

Create a LoginTC Application in [LoginTC Admin Panel](#), follow [Create Application Steps](#).

If you have already created a LoginTC Application for your deployment, then you may skip this section and proceed to [Installation](#).

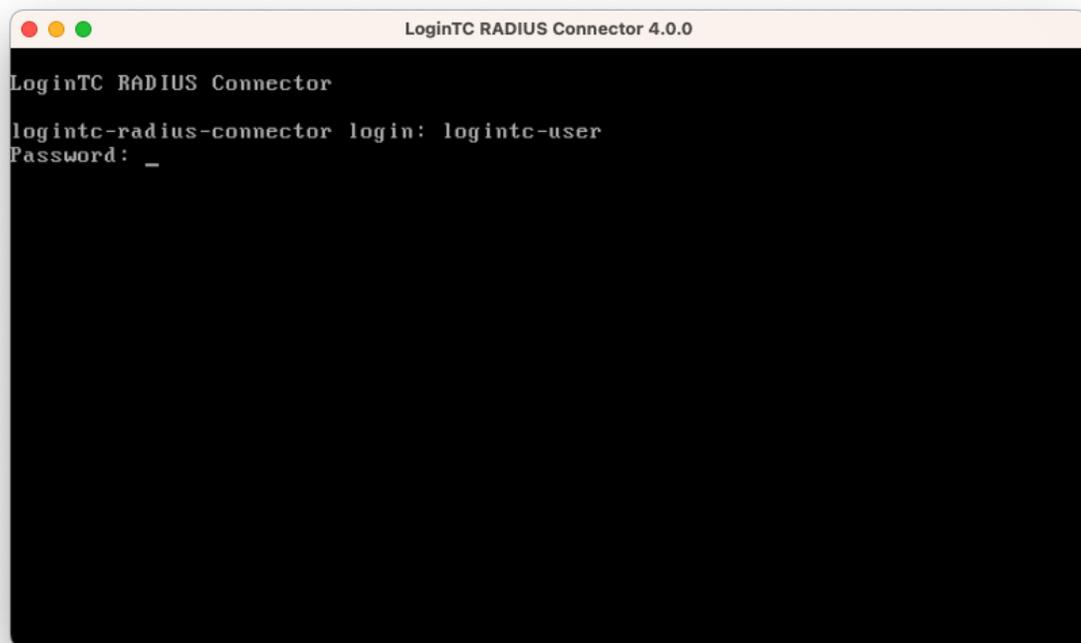
Installation

1. Import the virtual appliance your computer virtualization software
[Instructions for Hyper-V](#)
2. Ensure that LoginTC RADIUS CONNECTOR has a virtual network card
3. Start the virtual appliance
4. You will be with a console prompt:



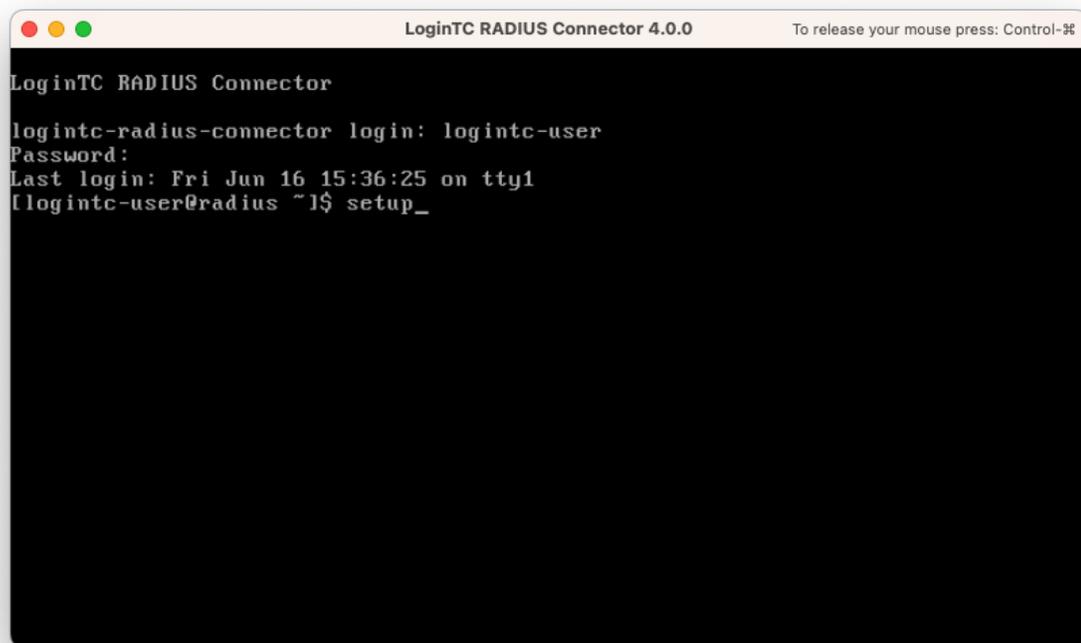
```
LoginTC RADIUS Connector 4.0.0
LoginTC RADIUS Connector
logintc-radius-connector login:
```

5. Login using the username **logintc-user** and default password **logintcradius**:

A terminal window titled "LoginTC RADIUS Connector 4.0.0" with a black background and white text. The text shows the login process: "LoginTC RADIUS Connector", "logintc-radius-connector login: logintc-user", and "Password: _".

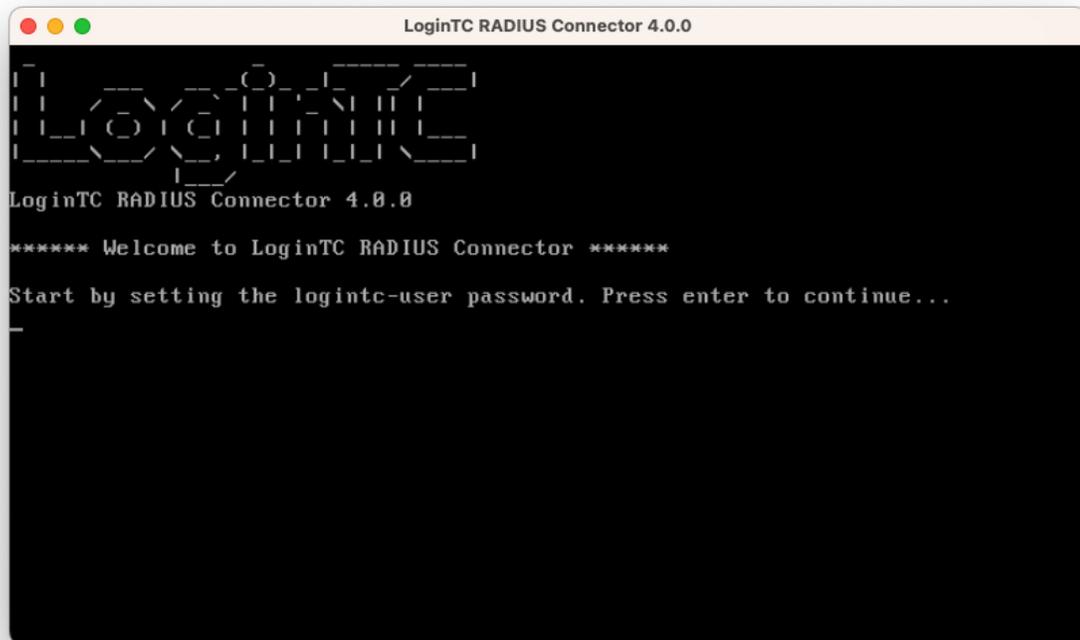
```
LoginTC RADIUS Connector
logintc-radius-connector login: logintc-user
Password: _
```

6. Once logged in type **setup**:

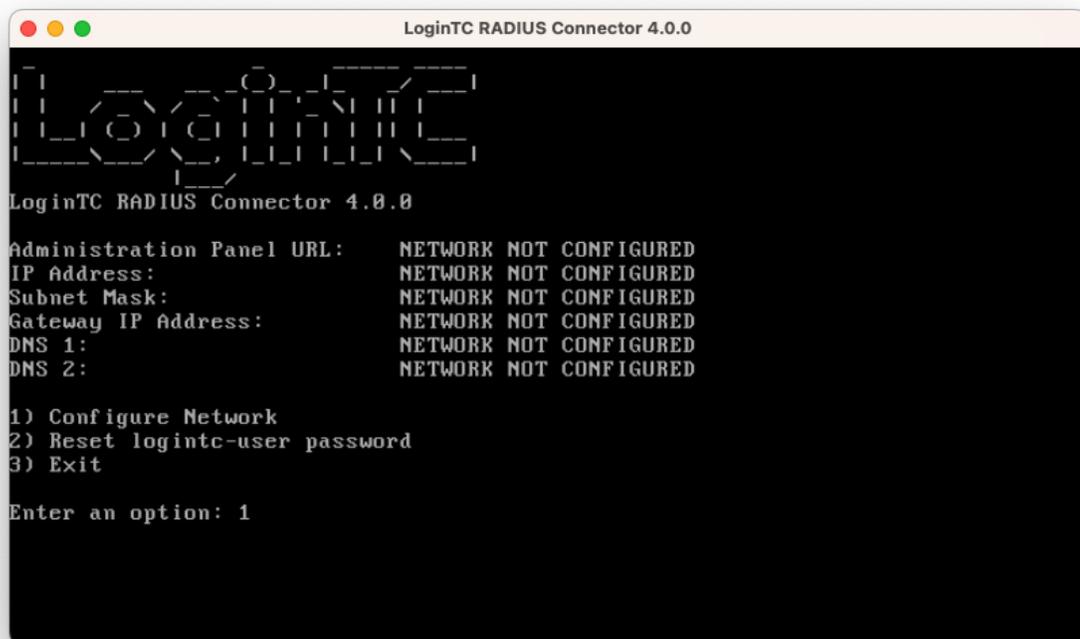
A terminal window titled "LoginTC RADIUS Connector 4.0.0" with a black background and white text. The text shows the login process and the execution of the setup command: "LoginTC RADIUS Connector", "logintc-radius-connector login: logintc-user", "Password:", "Last login: Fri Jun 16 15:36:25 on tty1", and "[logintc-user@radius ~]\$" followed by "setup_".

```
LoginTC RADIUS Connector
logintc-radius-connector login: logintc-user
Password:
Last login: Fri Jun 16 15:36:25 on tty1
[logintc-user@radius ~]$" setup_
```

7. Follow the on-screen prompt to setup a new password for **logintc-user**:



8. By default the appliance network is not configured. Manually configure the network by typing **1** and hit enter:



11. Navigate to the URL shown in the console dashboard (example: <https://172.20.221.105:8443>):



LoginTC RADIUS Connector

Username

Password

Log in

Version 0.1.0-SNAPSHOT

12. Login using the username **logintc-user** and the password that was set in the initial setup:



LoginTC RADIUS Connector

Username

Password

Version 0.1.0-SNAPSHOT

13. Link to your existing LoginTC organization. The 64-character Organization API Key is found on the LoginTC Admin Panel under **Settings** >page **API** >page **Click to view**, also see [Organization API Key](#):
-



Welcome to LoginTC RADIUS Connector!

Organization API Key

The 64-character organization API key is found on the LoginTC Admin Panel Settings page.

[Change LoginTC API Host](#)

HTTP Proxy Enabled Disabled

Next

[Log out](#)

14. Confirm the LoginTC organization name and click **Continue to LoginTC RADIUS Connector**:



Organization Found:

Example Inc.

Continue to LoginTC RADIUS Connector

[Log out](#)

15. If you have an existing LoginTC RADIUS Connector your wish to import configurations then click **Yes, import configurations from an existing LoginTC RADIUS Connector**, otherwise click **No, continue to the adminisitation panel**:



Import configuration from an existing LoginTC RADIUS Connector?

If you have already deployed an older version of the LoginTC RADIUS Connector then you can attempt to import the configurations. The criteria for a successful import are:

- Network Connectivity
- Valid account credentials
- LoginTC RADIUS Connector v2.7.1 - v3.0.7
- Configurations using Applications (not Domains)

Yes, import configurations from an existing LoginTC RADIUS Connector

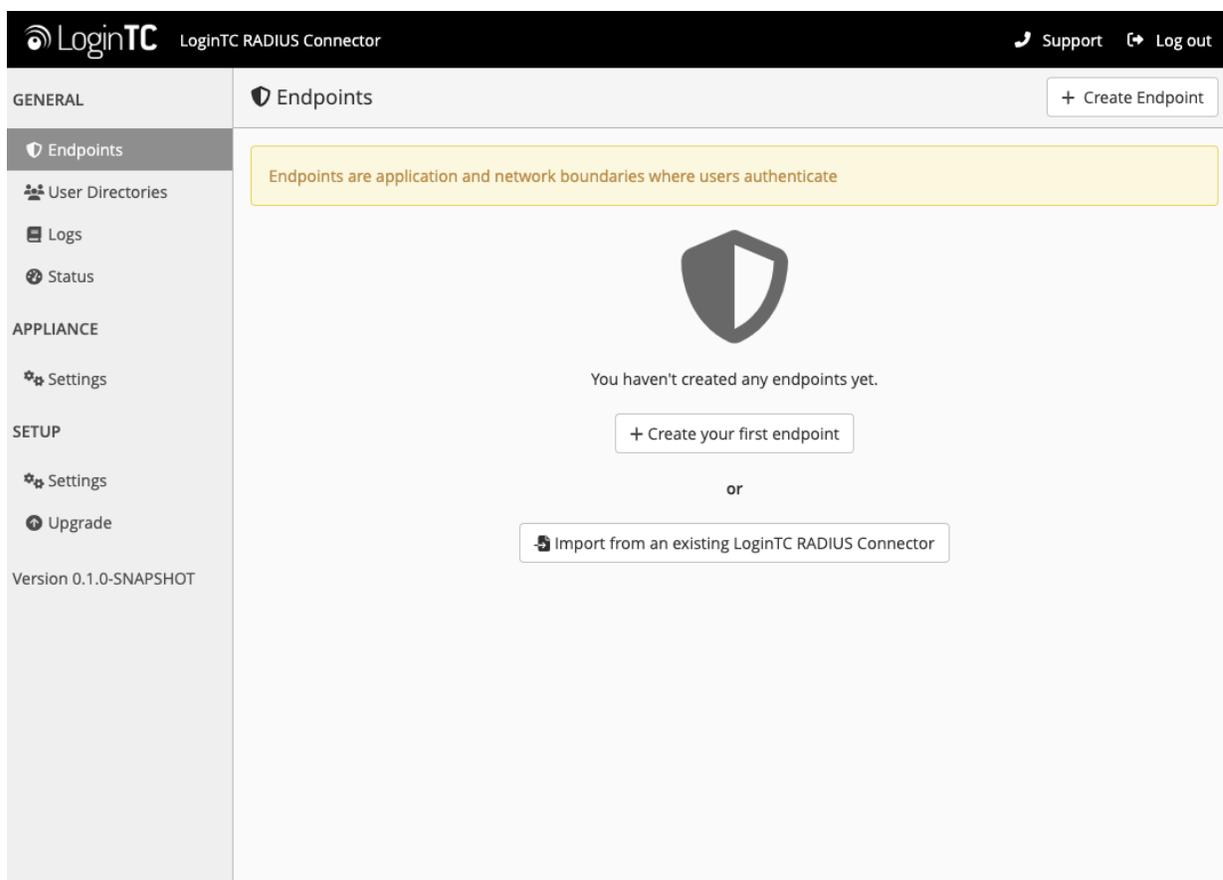
No, continue to the administration panel

[Log out](#)

NOTE

These instructions assume a new environment. For a complete 2.X / 3.X to 4.X upgrade guide: [LoginTC RADIUS Connector Upgrade Guide](#)

16. Now you are ready to use the LoginTC RADIUS Connector:



The LoginTC RADIUS Connector runs Linux with SELinux. A firewall runs with the following open ports:

Port	Protocol	Purpose
1812	UDP	RADIUS authentication
443	TCP	API traffic
8443	TCP	Web interface
123	UDP	NTP, Clock synchronization (outgoing)

Note: Username and Password `logintc-user` is used for SSH and web access. The default password is `logintcradius`. You will be asked to change the default password on first boot of the appliance.

Configuration for OpenVPN Access Server 2FA

Endpoints describe how the appliance will authenticate your RADIUS-speaking device with an optional first factor and LoginTC as a second factor. Each endpoint has **4 Sections**:

1. LoginTC Settings

This section describes how the appliance itself authenticates against [LoginTC Admin Panel](#) with your LoginTC [Application](#). Only users that are part of your organization and added to the domain configured will be able to authenticate.

2. User Directory

This section describes how the appliance will conduct an optional first factor. Either against an existing LDAP, Active Directory or RADIUS server. If no first factor is selected, then only LoginTC will be used for authentication.

3. Challenge Strategy / Passthrough

This section describes whether the appliance will perform a LoginTC challenge for an authenticating user. The default is to challenge all users. However with either a static list or Active Directory / LDAP Group you can control whom gets challenged to facilitate seamless testing and rollout.

4. Client Settings

This section describes which [RADIUS](#)-speaking device will be connecting to the appliance and whether to encrypt API Key, password and secret parameters.

The **web interface** makes setting up an endpoint simple and straightforward. Each section has a **Test** feature, which validates each input value and reports all potential errors. Section specific validation simplifies troubleshooting and gets your infrastructure protected correctly faster.

First Endpoint

Close the console and navigate to your appliance **web interface** URL. Use username `logintc-user` and the password you set upon initial launch of the appliance. You will now configure the LoginTC RADIUS Connector.

Create a new endpoint file by clicking **+ Create your first endpoint:**

GENERAL

Endpoints

+ Create Endpoint

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Endpoints are application and network boundaries where users authenticate



You haven't created any endpoints yet.

+ Create your first endpoint

or

Import from an existing LoginTC RADIUS Connector

LoginTC Settings

A list of available Applications will be displayed from your LoginTC organization. Select which LoginTC **Application** to use:

GENERAL

Endpoints / Create / LoginTC Application

Step 1 of 4

Cancel

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Select an application from your LoginTC organization. Applications dictate which domain and policies are used.

-  Cisco ASA SSL VPN
Cisco ASA SSL VPN Example Inc. Secure Access
-  Fortinet FortiGate SSL VPN
Fortinet FortiGate SSL VPN Example Inc. Secure Access
-  Generic AD FS
Generic AD FS Example Inc. Secure Access
-  Generic RADIUS
Generic RADIUS Example Inc. Secure Access
-  Microsoft OWA

Configure the application:

 LoginTC RADIUS Connector Support Log out

GENERAL Step 1 of 4 Back Cancel

Endpoints / Create / LoginTC Application


Generic RADIUS
Generic RADIUS Example Inc. Secure Access

APPLIANCE

User Directories
 Logs
 Status

APPLIANCE

Settings

SETUP

Settings
 Upgrade

Version 4.0.0

LoginTC Application

Application ID

 The 40-character Application ID is found on the LoginTC Admin Panel Application page.

Application API Key

 The 64-character Application API key is found on the LoginTC Admin Panel Application page.

Request Timeout

Request Timeout

 The amount of time in seconds the LoginTC RADIUS Connector should poll for a user to respond. The value should be 10 seconds shorter than the timeout in your RADIUS client (e.g. VPN). For example if the VPN timeout is 90 seconds, this value should be no longer than 80 seconds.

IP Address

The IP Address will be shown to the end user prior to approving the request. The corresponding LoginTC domain will need to be configured with an IP Address domain attribute.

Yes, send IP Address of the originating request when available
 No, do not send IP Address of originating request

RADIUS Attribute Name

 The RADIUS attribute used by the VPN client to send the client IP Address.

Click Test before continuing.

Configuration values:

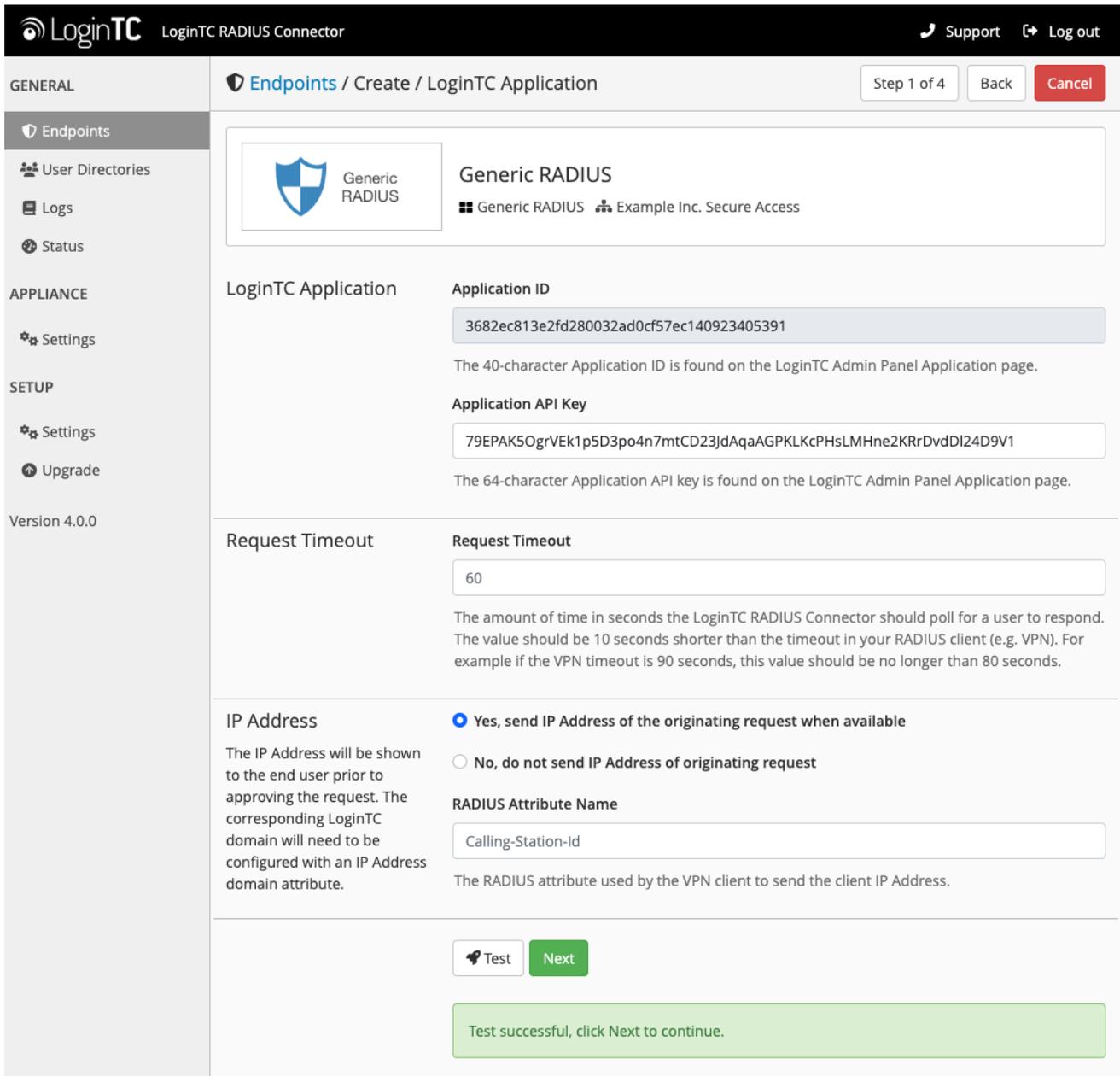
Property	Explanation
Application ID	The 40-character Application ID, retrieve Application ID
Application API Key	The 64-character Application API Key, retrieve Application API Key
Request Timeout	Number of seconds that the RADIUS connector will wait for

The Application ID and Application API Key are found on the [LoginTC Admin Panel](#).

Request Timeout

Make a note of what you set the Request Timeout to as you will need to use a larger timeout value in your RADIUS client. We recommend setting the Request Timeout value to 60 seconds in the LoginTC RADIUS Connector and setting the RADIUS authentication server timeout to 70 seconds in RADIUS Client. For more information see: [Recommended settings for an optimal user experience for VPN access](#)

Click **Test** to validate the values and then click **Next**:



LoginTC RADIUS Connector Support Log out

GENERAL Endpoints / Create / LoginTC Application Step 1 of 4 Back Cancel

Generic RADIUS
Generic RADIUS Example Inc. Secure Access

LoginTC Application

Application ID
3682ec813e2fd280032ad0cf57ec140923405391
The 40-character Application ID is found on the LoginTC Admin Panel Application page.

Application API Key
79EPAK5OgrVEk1p5D3po4n7mtCD23JdAqaAGPKLKcPHsLMHne2KRrDvdDI24D9V1
The 64-character Application API key is found on the LoginTC Admin Panel Application page.

Request Timeout
Request Timeout
60
The amount of time in seconds the LoginTC RADIUS Connector should poll for a user to respond. The value should be 10 seconds shorter than the timeout in your RADIUS client (e.g. VPN). For example if the VPN timeout is 90 seconds, this value should be no longer than 80 seconds.

IP Address
The IP Address will be shown to the end user prior to approving the request. The corresponding LoginTC domain will need to be configured with an IP Address domain attribute.

Yes, send IP Address of the originating request when available
 No, do not send IP Address of originating request

RADIUS Attribute Name
Calling-Station-Id
The RADIUS attribute used by the VPN client to send the client IP Address.

Test Next

Test successful, click Next to continue.

User Directory

Configure the user directory to be used for first authentication factor in conjunction with LoginTC. You may use Active Directory / LDAP or an existing RADIUS server. You may also opt not to use a first factor, in which case LoginTC will be the only authentication factor.

LoginTC LoginTC RADIUS Connector Support Log out

GENERAL Endpoints / Create / User Directory Step 2 of 4 Back Cancel

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Select a user directory to leverage for username and password authentication

 **Active Directory**
Leverage your Active Directory.

 **Generic LDAP**
Leverage your LDAP server.

 **Generic RADIUS**
Leverage your RADIUS server.

or

 **Continue without a User Directory**
Users will not be challenged with password authentication. (Can be changed at any time)

Active Directory / Generic LDAP Option

Select **Active Directory** if you have an AD Server. For all other LDAP-speaking directory services, such as OpenDJ or OpenLDAP, select **Generic LDAP**:

 LoginTC RADIUS Connector Support [Log out](#)

GENERAL | [User Directories](#) / Create / Configure Active Directory Server Step 2 of 2 [Back](#) [Cancel](#)

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Connection Details

Name (optional)

Name of the Active Directory server.

IP Address or Host Name

The IP address or host name of the Active Directory Server.

Port (optional)

The default is 389 for LDAP and 636 for LDAPS (LDAP + SSL).

No connection encryption
 SSL
 STARTTLS

Bind Details

How to authenticate against Active Directory to verify a username and password.

Bind with credentials
 Anonymous

Bind DN

DN of an account with read access to the directory. Example: cn=admin,dc=example,dc=com.

Bind Password

The password for the above Bind DN account.

Query Details

Where and how to find relevant user entries.

Base DN

The top-level DN that usernames will be queried from. Example: dc=example,dc=com.

Configuration values:

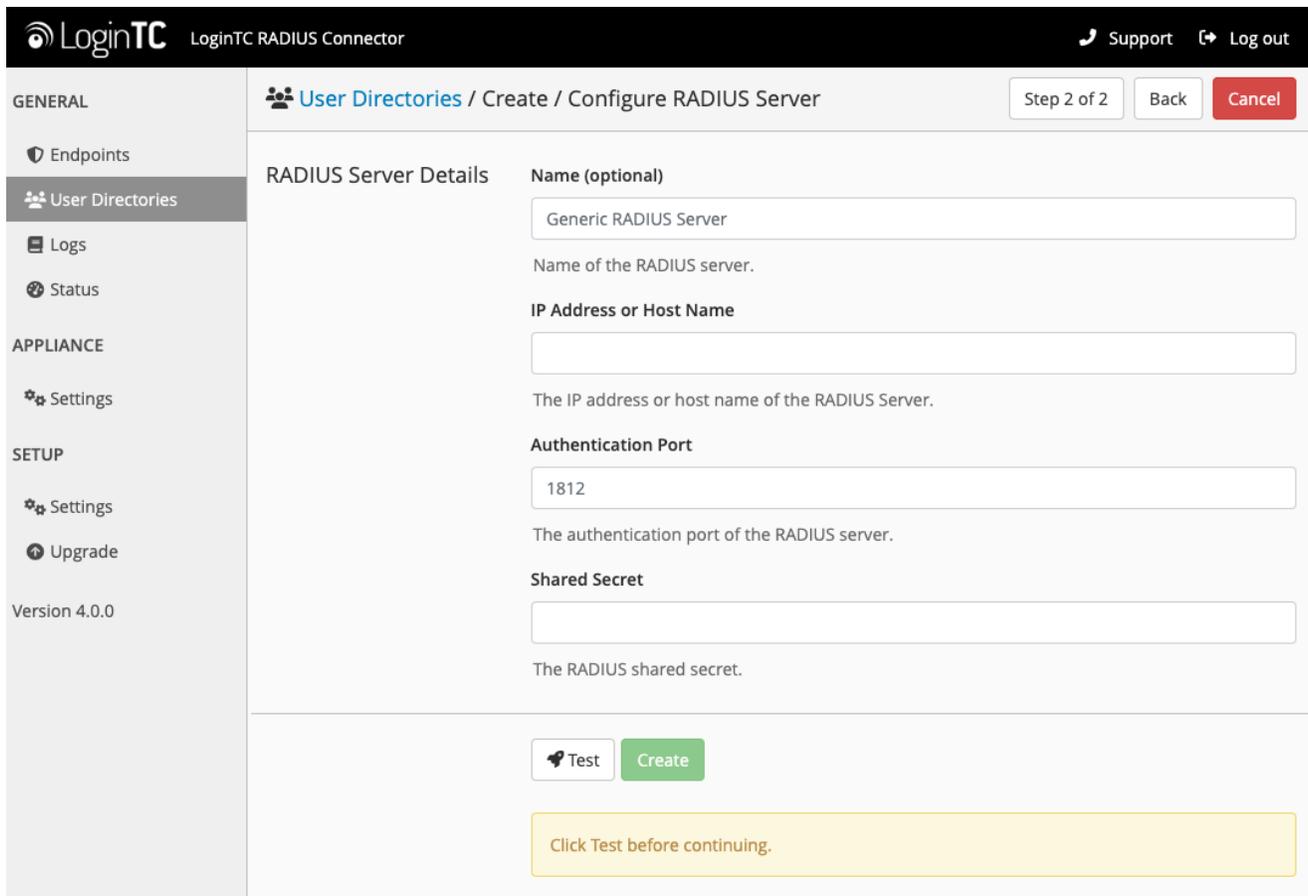
Property	Explanation	Examples
host	Host or IP address of the LDAP server	ldap.example.com or 192.168.1.42
port (optional)	Port if LDAP server uses non-standard (i.e., 389/636)	4000
bind_dn	DN of a user with read access to the directory	cn=admin,dc=example,dc=com
bind_password	The password for the above bind_dn account	password
base_dn	The top-level DN that you wish to query from	dc=example,dc=com

Property	Explanation	Examples
<code>attr_username</code>	The attribute containing the user's username	<code>sAMAccountName</code> or <code>uid</code>
<code>attr_name</code>	The attribute containing the user's real name	<code>displayName</code> or <code>cn</code>
<code>attr_email</code>	The attribute containing the user's email address	<code>mail</code> or <code>email</code>
<code>LDAP Group</code> (optional)	The name of the LDAP group to be sent back to the authenticating server.	<code>SSLVPN-Users</code>
<code>encryption</code> (optional)	Encryption mechanism	<code>ssl</code> or <code>startTLS</code>
<code>cacert</code> (optional)	CA certificate file (PEM format)	<code>/opt/logintc/cacert.pem</code>

Click **Test** to validate the values and then click **Next**.

Existing RADIUS Server Option

If you want to use your existing RADIUS server, select **RADIUS**:



LoginTC LoginTC RADIUS Connector Support Log out

GENERAL Step 2 of 2 Back Cancel

User Directories / Create / Configure RADIUS Server

RADIUS Server Details

Name (optional)

 Name of the RADIUS server.

IP Address or Host Name

 The IP address or host name of the RADIUS Server.

Authentication Port

 The authentication port of the RADIUS server.

Shared Secret

 The RADIUS shared secret.

Click Test before continuing.

Configuration values:

Property	Explanation	Examples
IP Address or Host Name	Host or IP address of the RADIUS server	radius.example.com or 192.168.1.43
Authentication Port (optional)	Port if the RADIUS server uses non-standard (i.e., 1812)	1812
Shared Secret	The secret shared between the RADIUS server and the LoginTC RADIUS Connector	testing123

RADIUS Vendor-Specific Attributes

Common Vendor-Specific Attributes (VSAs) returned by the RADIUS server will be relayed.

Click **Test** to validate the values and then click **Next**.

Challenge Strategy / Passthrough

Configure which users will be challenged with LoginTC. This allows you to control how LoginTC will be phased in for your users. This flexibility allows for seamless testing and roll out.

The screenshot displays the LoginTC RADIUS Connector web interface. The top navigation bar includes the LoginTC logo, the text 'LoginTC RADIUS Connector', and links for 'Support' and 'Log out'. The main interface is divided into a left sidebar and a main content area. The sidebar has sections for 'GENERAL' (with 'Endpoints' selected), 'APPLIANCE', and 'SETUP'. The main content area is titled 'Endpoints / Create / Challenge Strategy' and shows three options for challenging users: 'Challenge All Users' (selected with a checkmark), 'Challenge Users Based on Static Username List', and 'Challenge Users Based on Group Membership'. A yellow instruction box at the top reads: 'Select which users should be challenges with LoginTC and which should bypass LoginTC'. The interface also features 'Step 3 of 4', 'Back', and 'Cancel' buttons.

For example, with smaller or proof of concept deployments select the Static List option. Users on the static list will be challenged with LoginTC, while those not on the list will only be challenged with the configured First Authentication Factor. That means you will be able to

test LoginTC without affecting existing users accessing your VPN.

For larger deployments you can elect to use the Active Directory or LDAP Group option. Only users part of a particular LDAP or Active Directory Group will be challenged with LoginTC. As your users are migrating to LoginTC your LDAP and Active Directory group policy will ensure that they will be challenged with LoginTC. Users not part of the group will only be challenged with the configured First Authentication Factor.

Challenge All Users

Select this option if you wish every user to be challenged with LoginTC.

Challenge Users Based on Static Username List

Select this option if you wish to have a static list of users that will be challenged with LoginTC. Good for small number of users.

LoginTC challenge users: a new line separated list of usernames. For example:

```
jane.doe
jane.smith
john.doe
john.smith
```

Challenge Users Based on Group Membership

Select this option if you wish to have only users part of a particular Active Directory or LDAP group to be challenged with LoginTC. Good for medium and large number of users.

Configuration values:

Property	Explanation	Examples
Challenge Groups (Optional)	Comma separated list of groups for which users will be challenged with LoginTC	SSLVPN-Users or two-factor-users
Challenge Groups (Optional)	Comma separated list of groups for which users will always bypass LoginTC	NOMFA-Users

Click **Test** to validate the values and then click **Next**.

Client Settings

Configure RADIUS client (e.g. your RADIUS-speaking VPN):

 LoginTC RADIUS Connector

[Support](#)
[Log out](#)

GENERAL

Step 4 of 4
Back
Cancel

Endpoints / Create / Client Settings

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Generic RADIUS Details

Name (optional)

Name for the endpoint.

IP Address

The IP Address or IPv4 CIDR Block of the Generic RADIUS. For example 192.168.0.1 or 192.168.0.0/16.

Shared Secret

The RADIUS shared secret.

Authentication Mode

How the LoginTC authentication is performed

Direct
 Iframe
 Challenge
 Challenge Interactive

Send authentication request directly and automatically.

Client configuration values:

Property	Explanation	Examples
name	A unique identifier of your RADIUS client	CorporateVPN
IP Addresss	The IP address of your RADIUS client (e.g. your RADIUS-speaking VPN). Add additional IP Addresses by clicking plus .	192.168.1.44
Shared Secret	The secret shared between the LoginTC RADIUS Connector and its client	bigsecret

Under Authentication Mode select **Challenge**

 LoginTC RADIUS Connector

 Support
  Log out

GENERAL | **Endpoints / Create / Client Settings**

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Generic RADIUS Details

Name (optional)

Name for the endpoint.

IP Address

The IP Address or IPv4 CIDR Block of the Generic RADIUS. For example 192.168.0.1 or 192.168.0.0/16.

Shared Secret

Authentication Mode

How the LoginTC authentication is performed

Direct
 Iframe
 Challenge
 Challenge Interactive

The user will be prompted on how they wish to proceed with second-factor authentication (e.g. LoginTC Push, OTP, bypass code). Your RADIUS client must support RADIUS challenges to use this. Challenging the user will often result in a better user experience.

Challenge Message

The message that will appear to the user for the challenge. Note that the user must enter 1 for a LoginTC Push, or must enter an OTP or bypass code.

The user will be prompted on how they wish to proceed with second-factor authentication (e.g. LoginTC Push, OTP, bypass code). Your RADIUS client must support RADIUS challenges to use this. Challenging the user will often result in a better user experience. See [User Experience](#) for more information.

Click **Test** to validate the values and then click **Save**.

GENERAL

Endpoints

+ Create Endpoint

Endpoints are application and network boundaries where users authenticate

Successfully created endpoint.

Generic RADIUS (11.1.1.1)

Generic RADIUS Example Inc. Secure Access

Generic RADIUS

Settings

Upgrade

Version 4.0.0

Testing

When you are ready to test your configuration, create a LoginTC user (if you haven't already done so). The username should match your existing user. Provision a token by following the steps:

1. In a new tab / window log into the [LoginTC Admin Panel](#)
2. Click **Domains**
3. Click on your domain
4. Click on **Members**

GENERAL

Domains / Example Inc. Secure Access

+ Create Member Members Settings

Members

Example Inc. Secure Access has 88 member(s)

+ Create Member View Members

Attributes

Example Inc. Secure Access doesn't have any domain attributes yet. [Learn more.](#)

+ Create Domain Attribute

Latest Actions

Action	User	Device/Phone	Domain	Group	Date
APPROVE_REQUEST_TEST	john.doe	IOS-4f6aa853	Example Inc. Secure Access		4 seconds ago
CREATE_REQUEST	john.doe	IOS-4f6aa853	Example Inc. Secure Access		15 seconds ago

Dashboard

Users

Applications

Policies

Groups

Bypass Codes

Devices

Phones

Hardware Tokens

User Logs

SETUP

Domains

Administrators

Admin Logs

Example Inc. Business

Docs Support administrator@example.com

5. Click **Issue Token** button beside your user:

The screenshot shows the LoginTC web interface. The top navigation bar includes the LoginTC logo, 'Example Inc. Business', and links for 'Docs', 'Support', and 'administrator@example.com'. The left sidebar is divided into 'GENERAL' and 'SETUP' sections. The 'GENERAL' section includes links for Dashboard, Users, Applications, Policies, Groups, Bypass Codes, Devices, Phones, Hardware Tokens, and User Logs. The 'SETUP' section includes Domains, Administrators, and Admin Logs. The main content area is titled 'Domains / Example Inc. Secure Access / Members' and features a '+ Create Member' and 'Settings' button. Below this, there are filters for 'State' (Any) and 'Filter', and a search bar. Action buttons for 'Issue New Token', 'Revoke Token', and 'Remove from Domain' are visible. A message states 'Perform bulk action on 0 selected users'. A table lists users with columns for 'Username', 'State', 'Activation Code', and 'Actions'. The user 'john.doe' is listed with a state of 'Inactive' and a '+ Issue Token' button.

Username	State	Activation Code	Actions
john.doe	Inactive		+ Issue Token

6. A 10-character alphanumeric activation code will appear beside the user:

The screenshot shows the LoginTC web interface. The top navigation bar includes the LoginTC logo, 'Example Inc. Business', and links for 'Docs', 'Support', and 'administrator@example.com'. The left sidebar is divided into 'GENERAL' and 'SETUP' sections. The 'GENERAL' section includes links for Dashboard, Users, Applications, Policies, Groups, Bypass Codes, Devices, Phones, Hardware Tokens, and User Logs. The 'SETUP' section includes Domains, Administrators, and Admin Logs. The main content area is titled 'Domains / Example Inc. Secure Access / Members' and features a '+ Create Member' and 'Settings' button. Below this, there are filters for 'State' (Any) and 'Filter', and a search bar. Action buttons for 'Issue New Token', 'Revoke Token', and 'Remove from Domain' are visible. A message states 'Perform bulk action on 0 selected users'. A table lists users with columns for 'Username', 'State', 'Activation Code', and 'Actions'. The user 'john.doe' is listed with a state of 'Pending', an activation code 'HURRMUGUVH', and a 'Revoke Token' button.

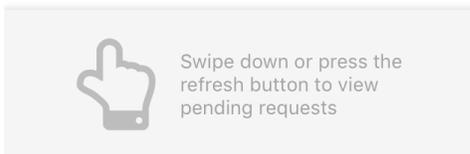
Username	State	Activation Code	Actions
john.doe	Pending	HURRMUGUVH	Revoke Token

7. Open the LoginTC mobile app.

8. Enter the 10-character alphanumeric activation code:

The screenshot shows an iOS interface for adding a token. At the top, the status bar displays 'No SIM', signal strength, Wi-Fi, the time '2:28 PM', and battery level. Below the status bar is a blue header with 'Cancel', 'Add Token', and 'Next' buttons. The main content area has a title 'Step 1 of 3: Enter Activation Code' and the code 'HURRMUGUVH' displayed in a large font. Below the code is a text box containing the instruction: 'The 10-character alphanumeric activation code is supplied by your LoginTC-enabled service provider. If you don't already have an activation code, ask your administrator to issue you one.' At the bottom is a standard QWERTY keyboard with a 'Next' button to the right of the spacebar.

9. Load the token to complete the process



When you have loaded a token for your new user and domain, navigate to your appliance **web interface** URL:

GENERAL

Endpoints / Generic RADIUS

Test Endpoint

Delete

Endpoints

User Directories

Logs

Status

APPLIANCE

Settings

SETUP

Settings

Upgrade

Version 4.0.0

Read the [Generic RADIUS Documentation](#) to integrate your Generic RADIUS application with LoginTC.

Endpoint

Endpoint Name Generic RADIUS

Edit

LoginTC Application

Application Name Generic RADIUS 

Application ID 3682ec813e2fd280032ad0cf57ec140923405391

Domain Example Inc. Secure Access 

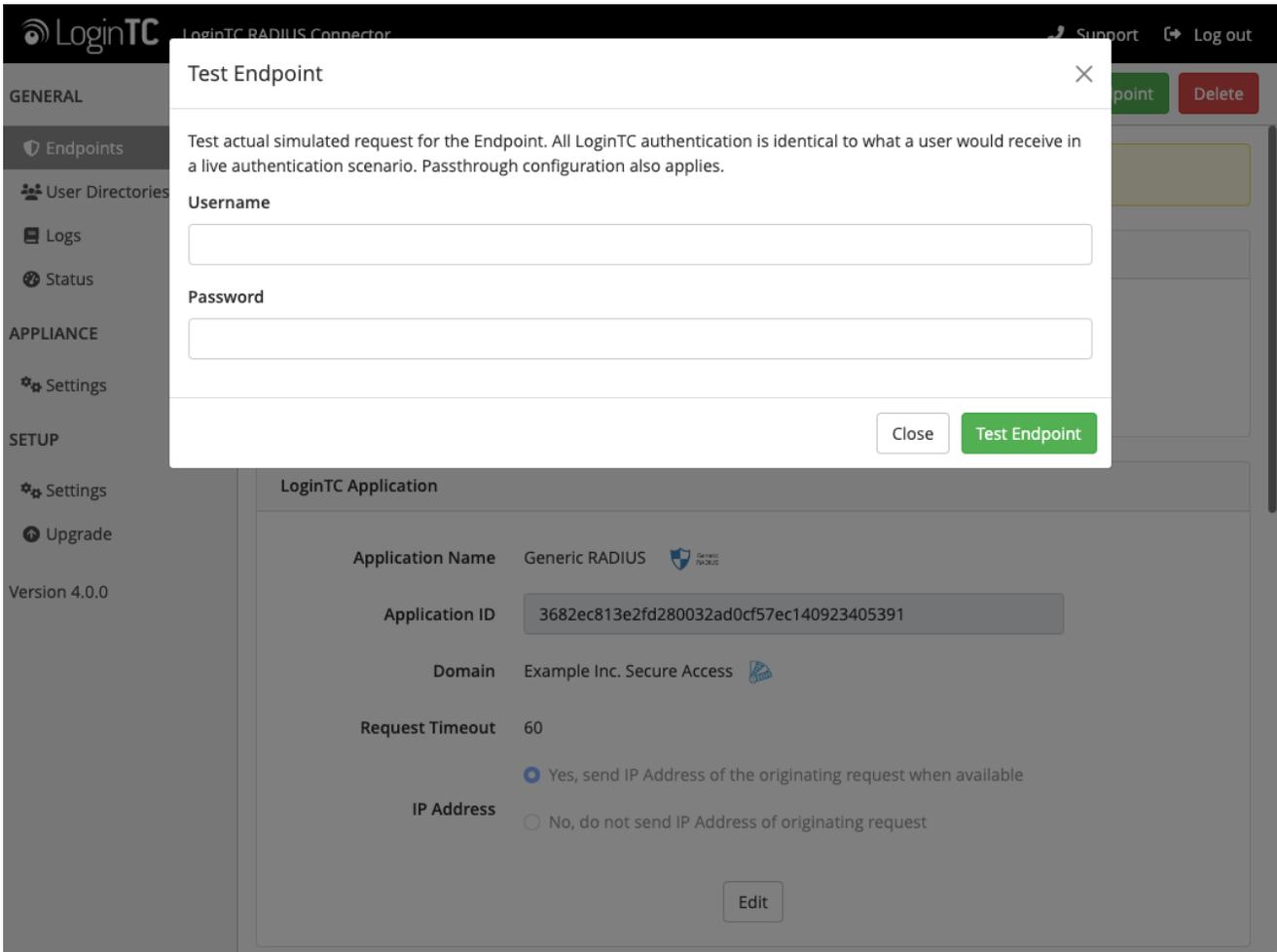
Request Timeout 60

Yes, send IP Address of the originating request when available

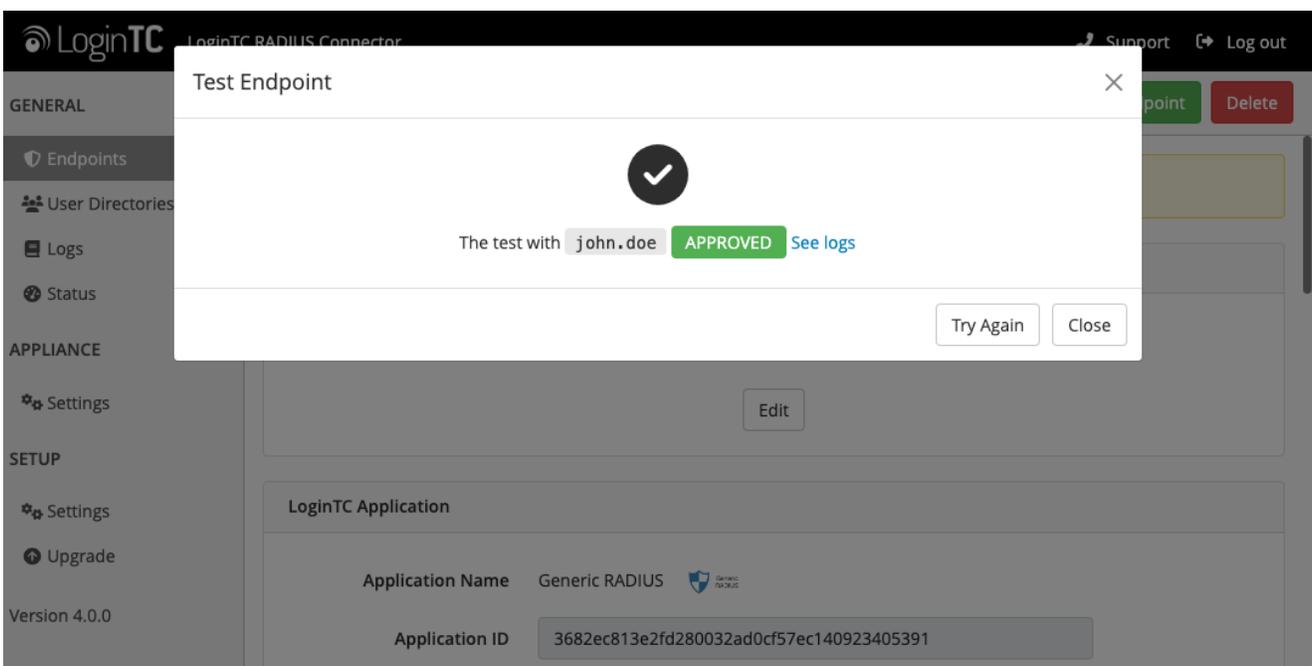
IP Address No, do not send IP Address of originating request

Edit

Click Test Configuration:

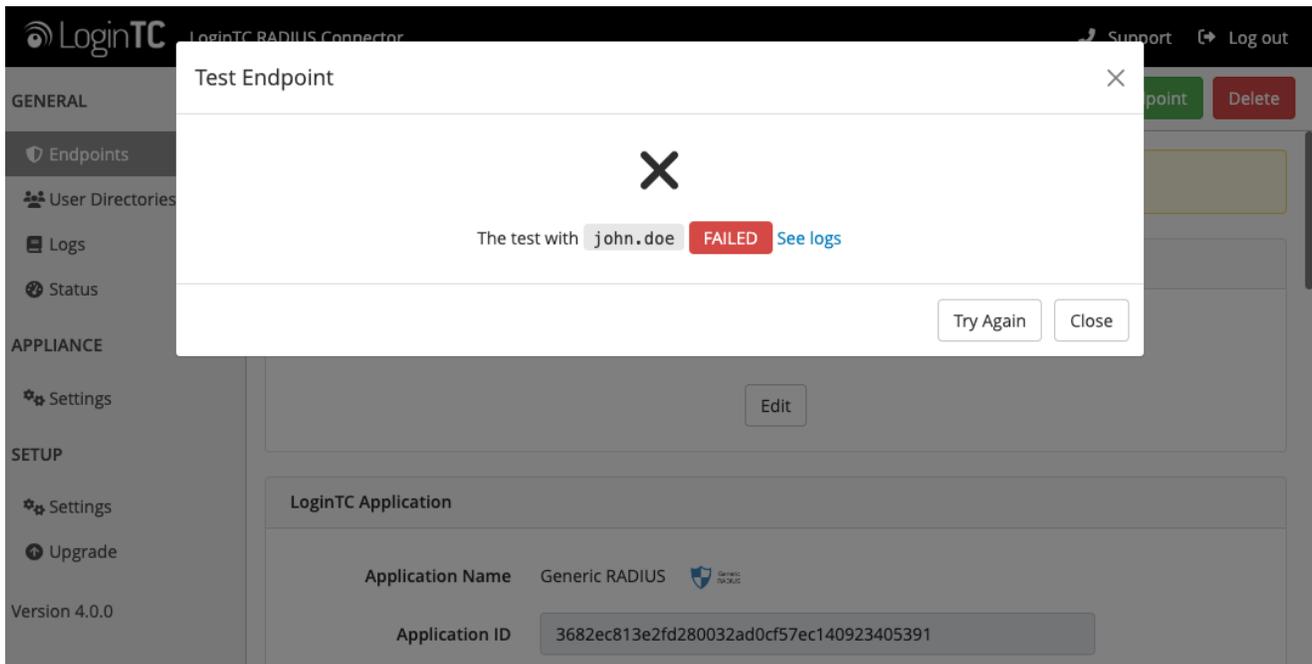


Enter a valid username and password; if there is no password leave it blank. A simulated authentication request will be sent to the mobile or desktop device with the user token loaded. Approve the request to continue:

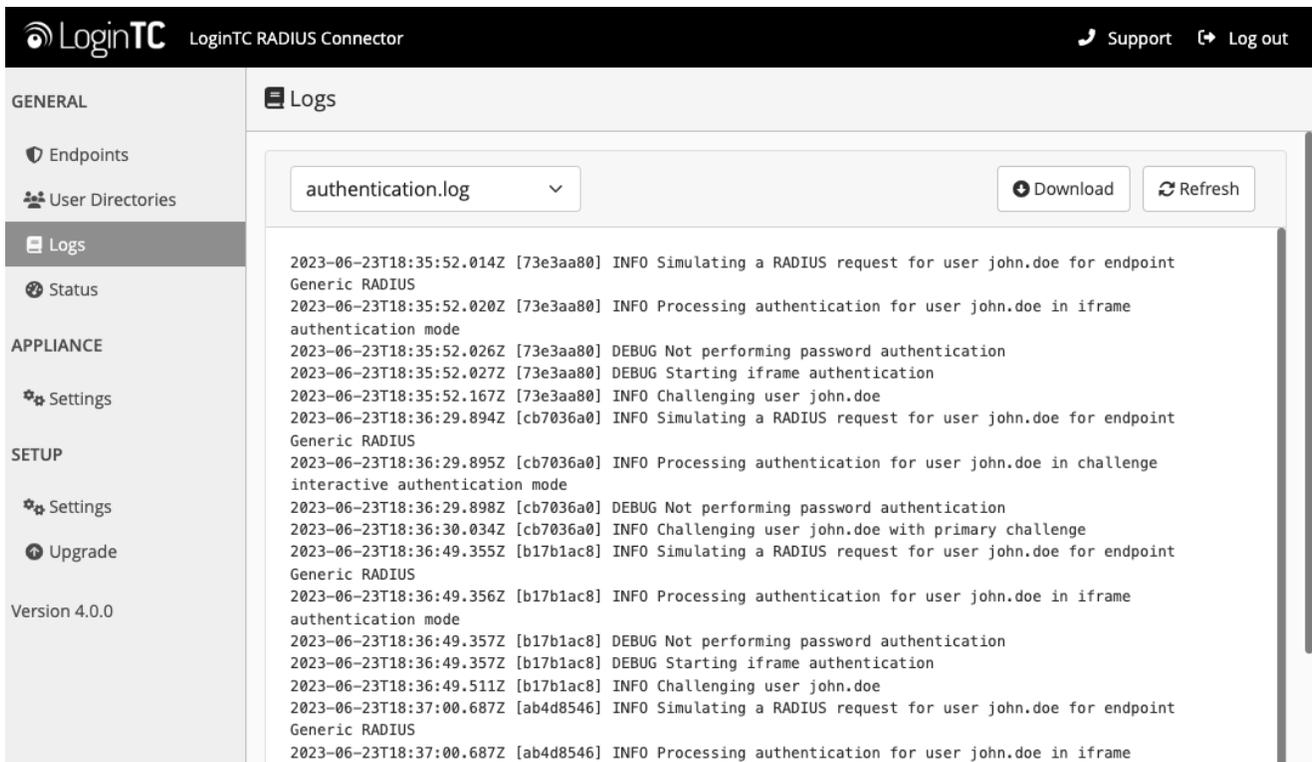


Congratulations! Your appliance can successfully broker first and second factor authentication. The only remaining step is to configure your RADIUS device!

If there was an error during testing, the following will appear:



In this case, click **See logs** (or click the **Logs** section):



OpenVPN Access Server 2FA Configuration

Once you are satisfied with your setup, configure your OpenVPN Access Server to use the LoginTC RADIUS Connector.

For your reference, the appliance **web interface Settings** page displays the appliance IP address and RADIUS ports:

The screenshot shows the LoginTC RADIUS Connector web interface. The top navigation bar includes the LoginTC logo, the text "LoginTC RADIUS Connector", and links for "Support" and "Log out". The left sidebar contains a menu with sections: "GENERAL" (Endpoints, User Directories, Logs, Status), "APPLIANCE" (Settings), and "SETUP" (Settings, Upgrade). The main content area is titled "Settings" and contains two sections: "RADIUS Details" and "NTP Server".

RADIUS Details	
IP Address	172.20.221.85
RADIUS Authentication Port	1812

NTP Server

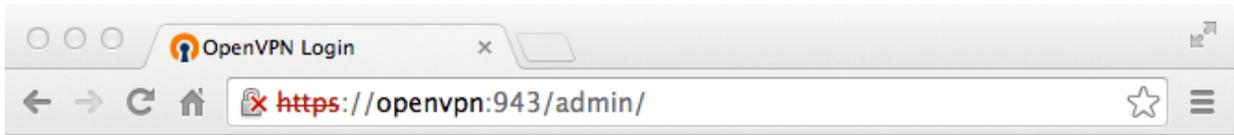
Enabled Yes No

NTP is not enabled.

[Edit](#)

The following are quick steps to get VPN access protected with LoginTC. The instructions can be used for existing setups as well.

1. Sign In to your OpenVPN Access Server



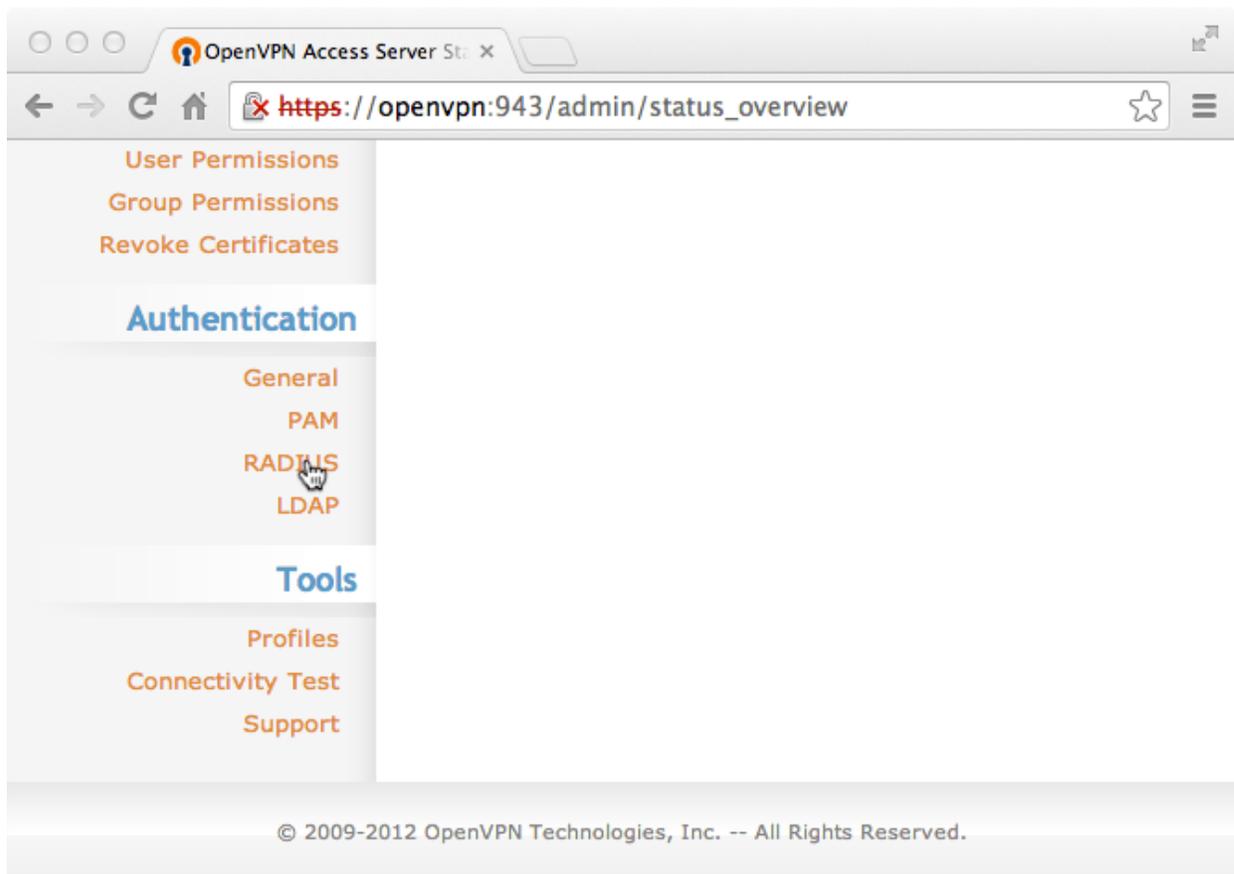
OpenVPN Technologies, Inc.

Admin Login

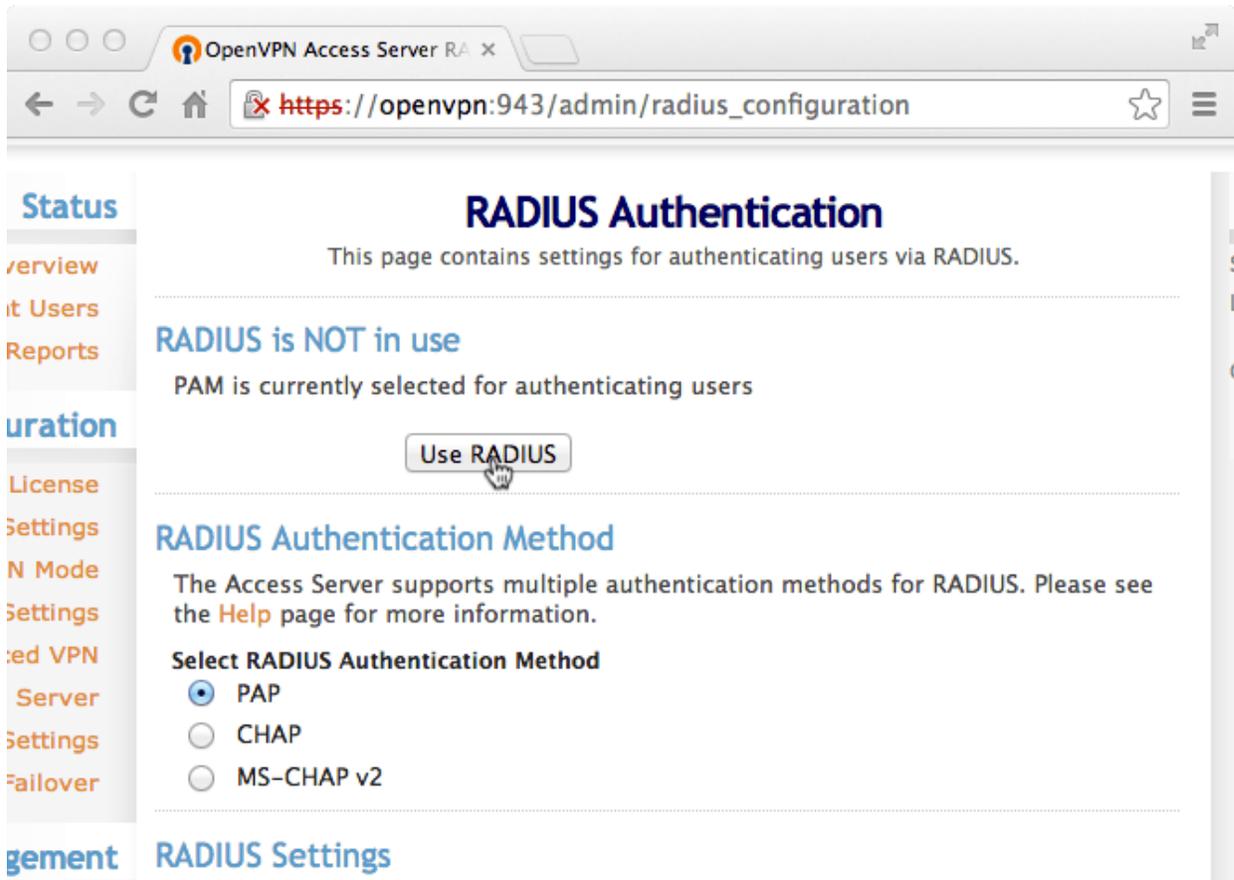
Username

Password

2. Under **Authentication** click **RADIUS**:



3. If “RADIUS is NOT in use” is present, click **Use RADIUS** button:



4. Under “RADIUS Authentication Method” select **PAP**:

RADIUS Authentication

This page contains settings for authenticating users via RADIUS.

RADIUS in use

RADIUS is currently selected for authenticating users

RADIUS Authentication Method

The Access Server supports multiple authentication methods for RADIUS. Please see the [Help](#) page for more information.

Select RADIUS Authentication Method

- PAP
- CHAP
- MS-CHAP v2

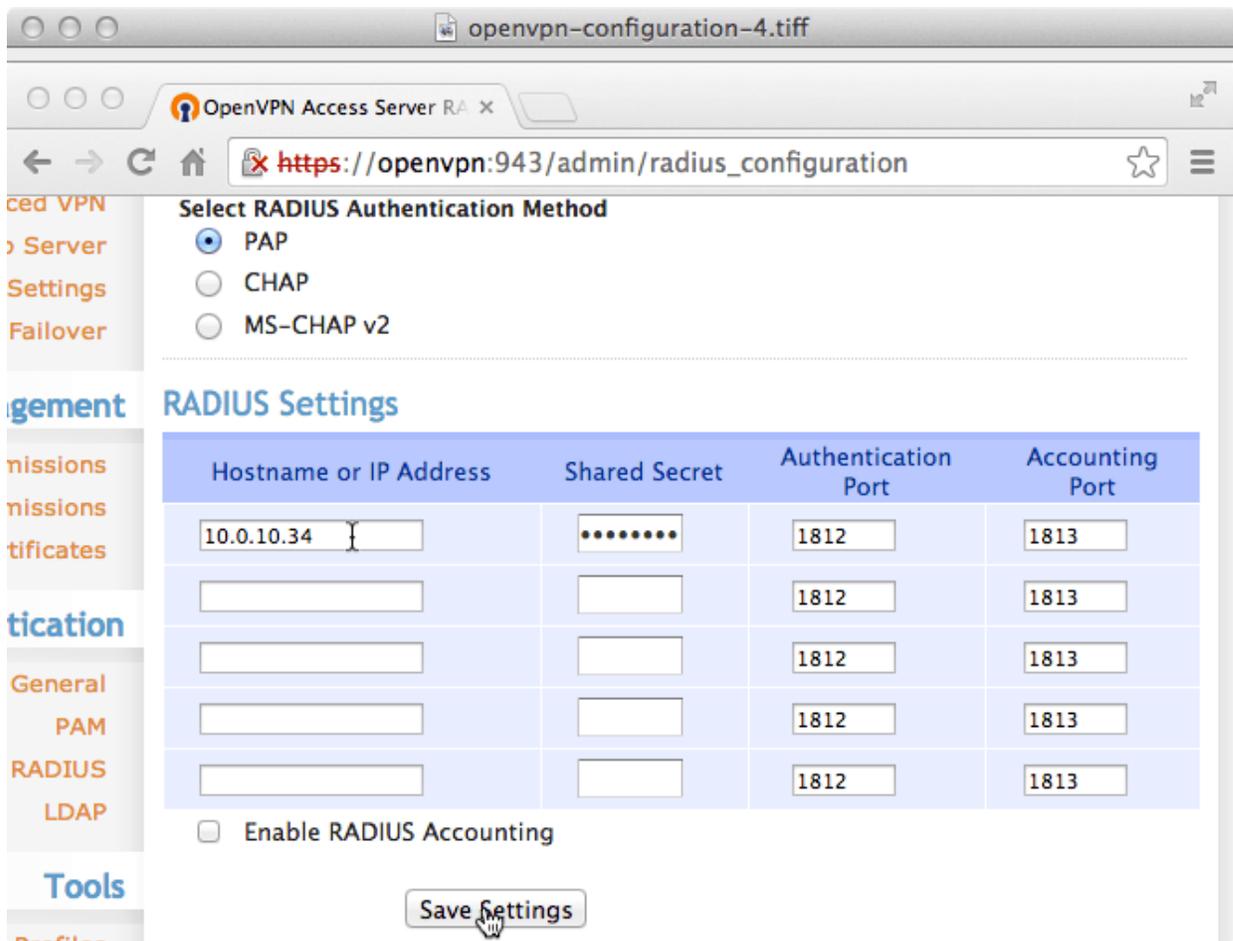
RADIUS Settings

Hostname or IP Address	Shared Secret	Authentication Port	Accounting Port
10.0.10.120	*****	1812	1813

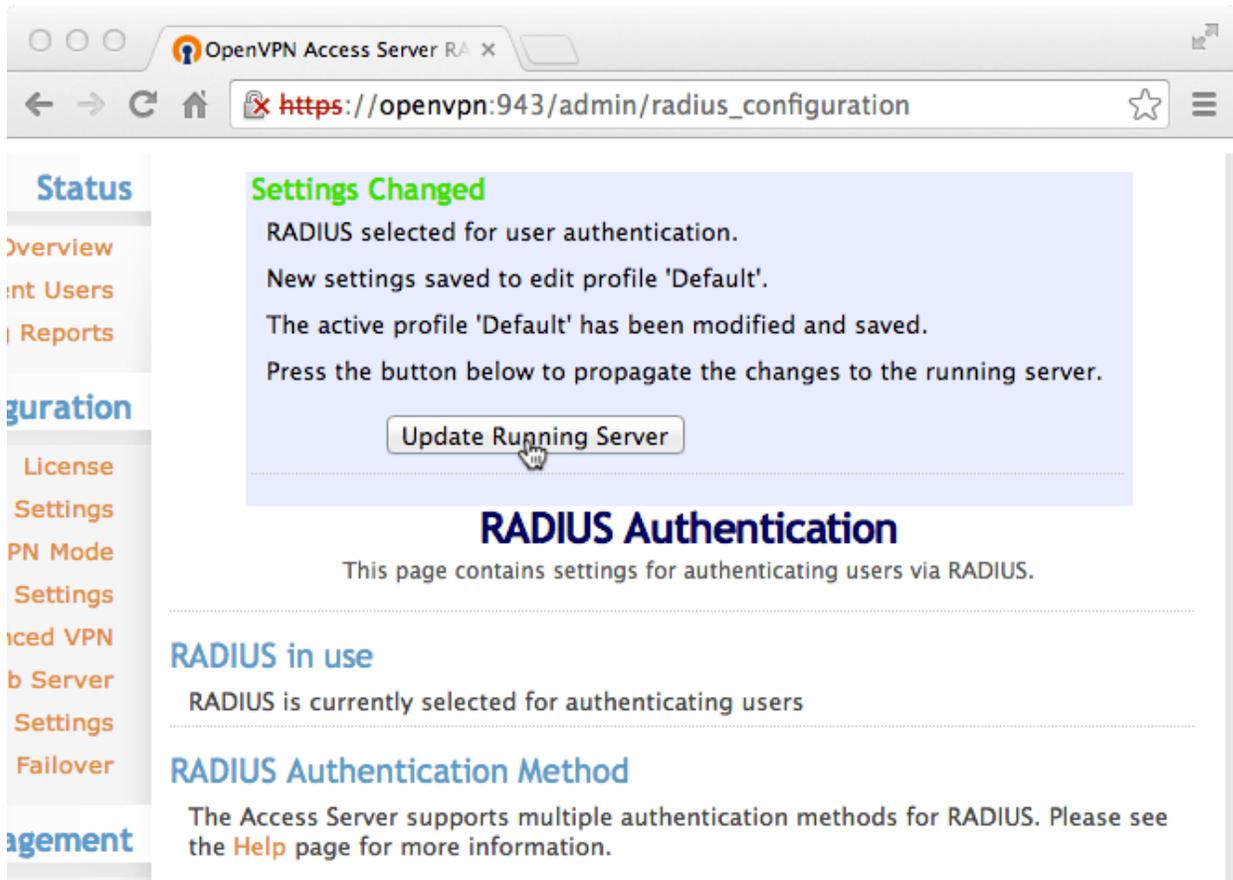
5. Under “RADIUS Settings” add a new entry to the form:

Property	Explanation	Example
Hostname or IP Address	Address of LoginTC RADIUS Connector	192.168.1.1
Shared Secret	The secret shared between the LoginTC RADIUS Connector and its client	bigsecret
Authentication Port	RADIUS authentication port. Must be 1812.	1812
Accounting Port	RADIUS accounting port. Must be 1813	1813

6. Click **Save Settings**:



7. Click **Update Running Server**:



To test, navigate to your OpenVPN Access Server clientless VPN portal or use OpenVPN Connect and attempt access.

User Management

There are several options for managing your users within LoginTC:

- Individual users can be added manually in [LoginTC Admin Panel](#)
- Bulk operations using [CSV Import](#)
- Programmatically manage user lifecycle with the [REST API](#)
- One-way user synchronization of users to LoginTC Admin is performed using [User Sync Tool](#).

Logging

Logs can be found on the **Logs** tab:

 LoginTC RADIUS Connector

 Support
  Log out

GENERAL

-  Endpoints
-  User Directories
-  Logs
-  Status

APPLIANCE

-  Settings

SETUP

-  Settings
-  Upgrade

Version 4.0.0

Logs

 Download
  Refresh

```

2023-06-23T18:35:52.014Z [73e3aa80] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:35:52.020Z [73e3aa80] INFO Processing authentication for user john.doe in iframe authentication mode
2023-06-23T18:35:52.026Z [73e3aa80] DEBUG Not performing password authentication
2023-06-23T18:35:52.027Z [73e3aa80] DEBUG Starting iframe authentication
2023-06-23T18:35:52.167Z [73e3aa80] INFO Challenging user john.doe
2023-06-23T18:36:29.894Z [cb7036a0] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:36:29.895Z [cb7036a0] INFO Processing authentication for user john.doe in challenge interactive authentication mode
2023-06-23T18:36:29.898Z [cb7036a0] DEBUG Not performing password authentication
2023-06-23T18:36:30.034Z [cb7036a0] INFO Challenging user john.doe with primary challenge
2023-06-23T18:36:49.355Z [b17b1ac8] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:36:49.356Z [b17b1ac8] INFO Processing authentication for user john.doe in iframe authentication mode
2023-06-23T18:36:49.357Z [b17b1ac8] DEBUG Not performing password authentication
2023-06-23T18:36:49.357Z [b17b1ac8] DEBUG Starting iframe authentication
2023-06-23T18:36:49.511Z [b17b1ac8] INFO Challenging user john.doe
2023-06-23T18:37:00.687Z [ab4d8546] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:37:00.687Z [ab4d8546] INFO Processing authentication for user john.doe in iframe
                
```

Troubleshooting

No Network Connection

1. First ensure that your LoginTC RADIUS Connector is configured to have a virtual network adapter on `eth0`
2. Ensure that the virtual network adapter MAC address matches the one in the file `/etc/sysconfig/network-scripts/ifcfg-eth0`
3. Restart the networking service:

```
service network restart
```

4. If you notice the error that `eth0` is not enabled, then check driver messages for more information:

```
dmesg | grep eth
```

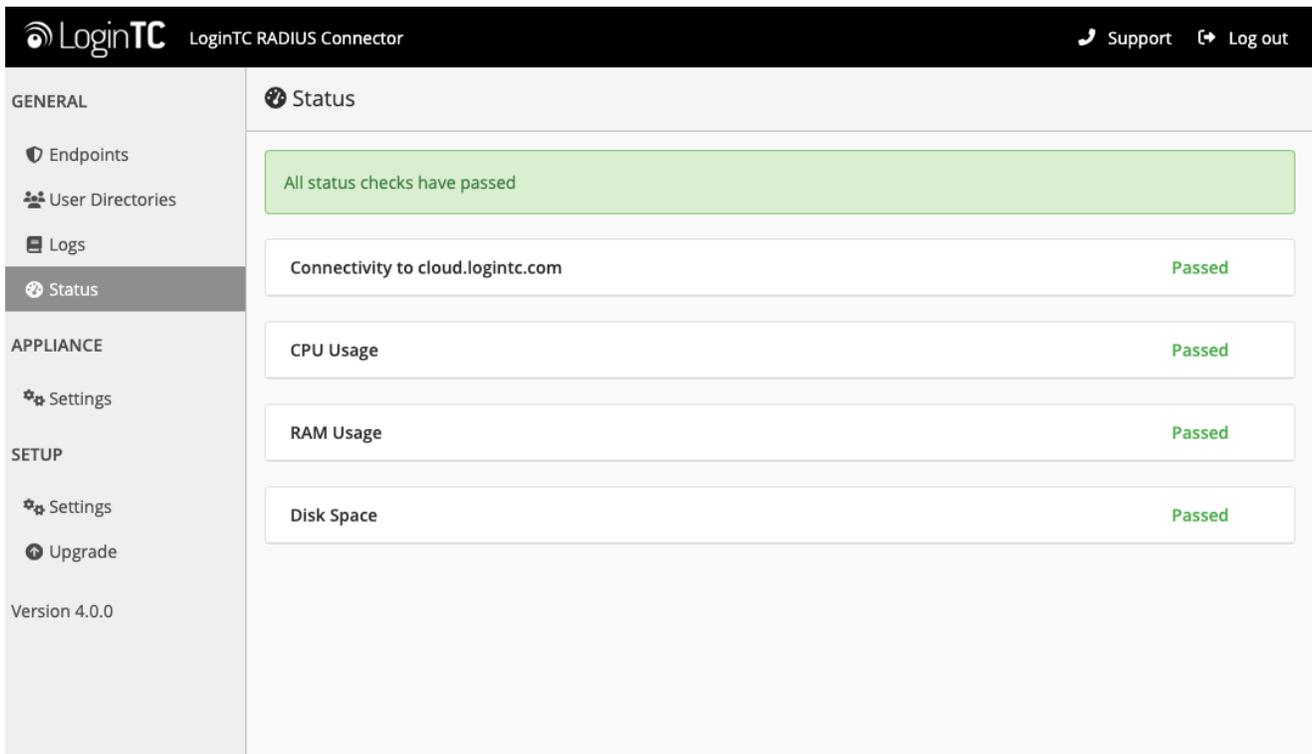
5. It's possible that the virtualization software renamed the network adapter to `eth1`. If this is the case, rename `/etc/sysconfig/network-scripts/ifcfg-eth0` to `ifcfg-eth1`.

```
mv /etc/sysconfig/network-scripts/ifcfg-eth0 /etc/sysconfig/network-scripts/ifcfg-eth1
```

Open the file and update the `DEVICE="eth0"` line to `DEVICE="eth1"`

Not Authenticating

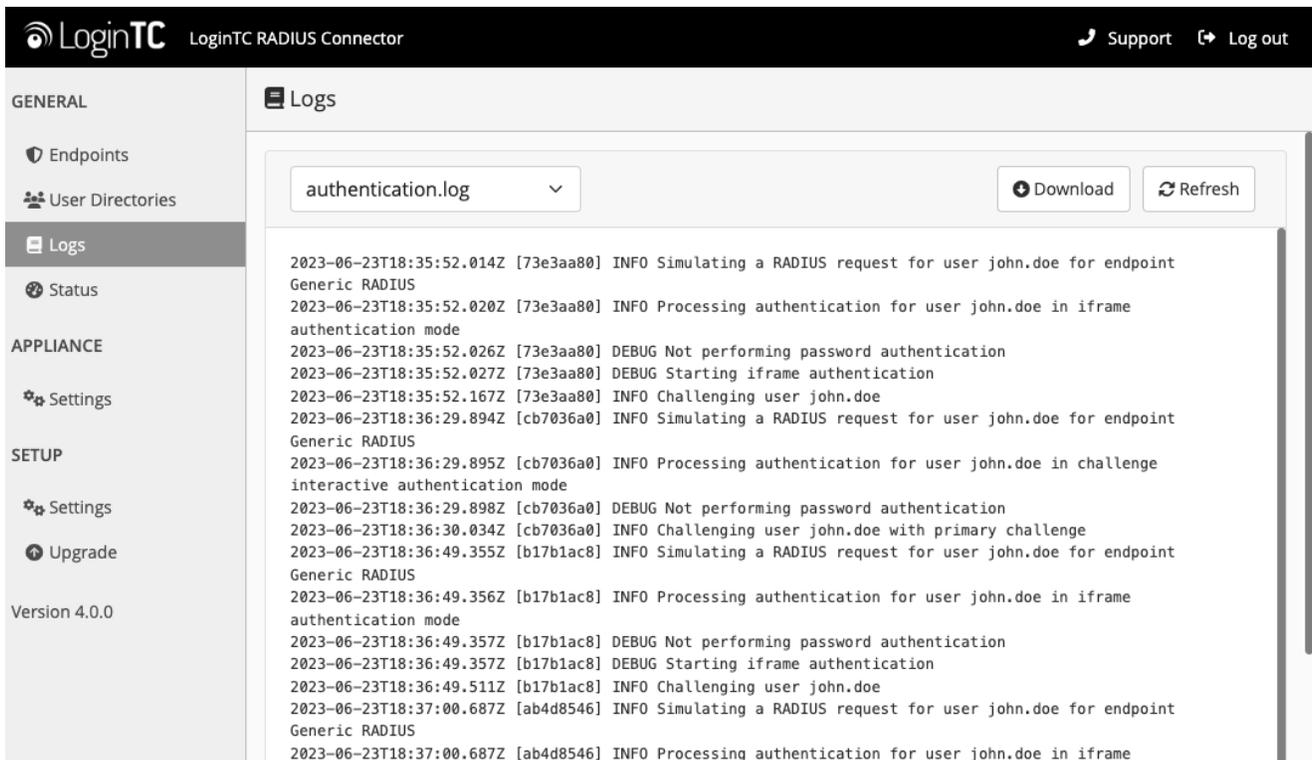
If you are unable to authenticate, navigate to your appliance **web interface** URL and click **Status**:



The screenshot shows the 'Status' page of the LoginTC RADIUS Connector. The left sidebar contains a navigation menu with the following items: GENERAL (Endpoints, User Directories, Logs, Status), APPLIANCE (Settings), and SETUP (Settings, Upgrade). The main content area is titled 'Status' and displays a green message: 'All status checks have passed'. Below this, there are four status checks, each with a 'Passed' label:

- Connectivity to cloud.logintc.com
- CPU Usage
- RAM Usage
- Disk Space

Ensure that all the status checks pass. For additional troubleshooting, click **Logs**:



The screenshot shows the 'Logs' page of the LoginTC RADIUS Connector. The left sidebar contains a navigation menu with the following items: GENERAL (Endpoints, User Directories, Logs, Status), APPLIANCE (Settings), and SETUP (Settings, Upgrade). The main content area is titled 'Logs' and displays a dropdown menu for 'authentication.log', 'Download' and 'Refresh' buttons, and a list of log entries showing authentication requests and processing for user john.doe:

```
2023-06-23T18:35:52.014Z [73e3aa80] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:35:52.020Z [73e3aa80] INFO Processing authentication for user john.doe in iframe authentication mode
2023-06-23T18:35:52.026Z [73e3aa80] DEBUG Not performing password authentication
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2023-06-23T18:36:29.894Z [cb7036a0] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:36:29.895Z [cb7036a0] INFO Processing authentication for user john.doe in challenge interactive authentication mode
2023-06-23T18:36:29.898Z [cb7036a0] DEBUG Not performing password authentication
2023-06-23T18:36:30.034Z [cb7036a0] INFO Challenging user john.doe with primary challenge
2023-06-23T18:36:49.355Z [b17b1ac8] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
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2023-06-23T18:36:49.511Z [b17b1ac8] INFO Challenging user john.doe
2023-06-23T18:37:00.687Z [ab4d8546] INFO Simulating a RADIUS request for user john.doe for endpoint Generic RADIUS
2023-06-23T18:37:00.687Z [ab4d8546] INFO Processing authentication for user john.doe in iframe
```

Email Support

For any additional help please email support@cyphercor.com. Expect a speedy reply.

Upgrading

From 4.X

The latest LoginTC RADIUS Connector upgrade package can be downloaded here:

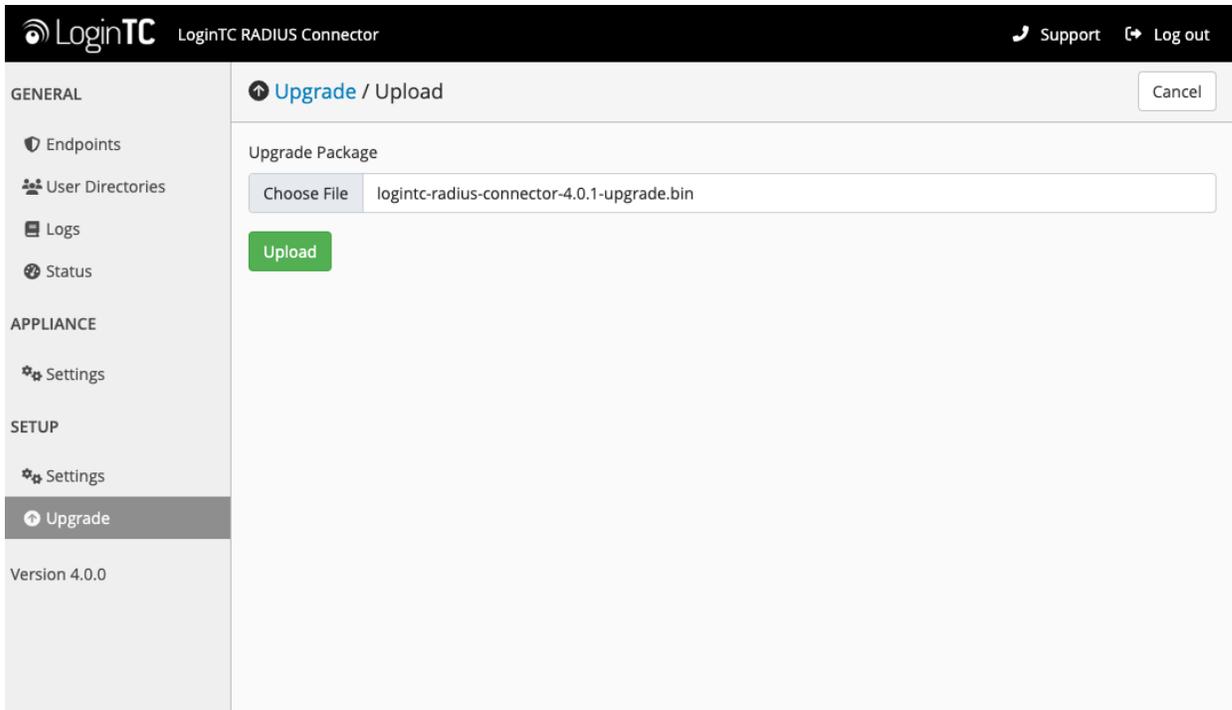
[Download RADIUS Connector \(Upgrade\)](#)

1. Navigate to **SETUP > Upgrade**:

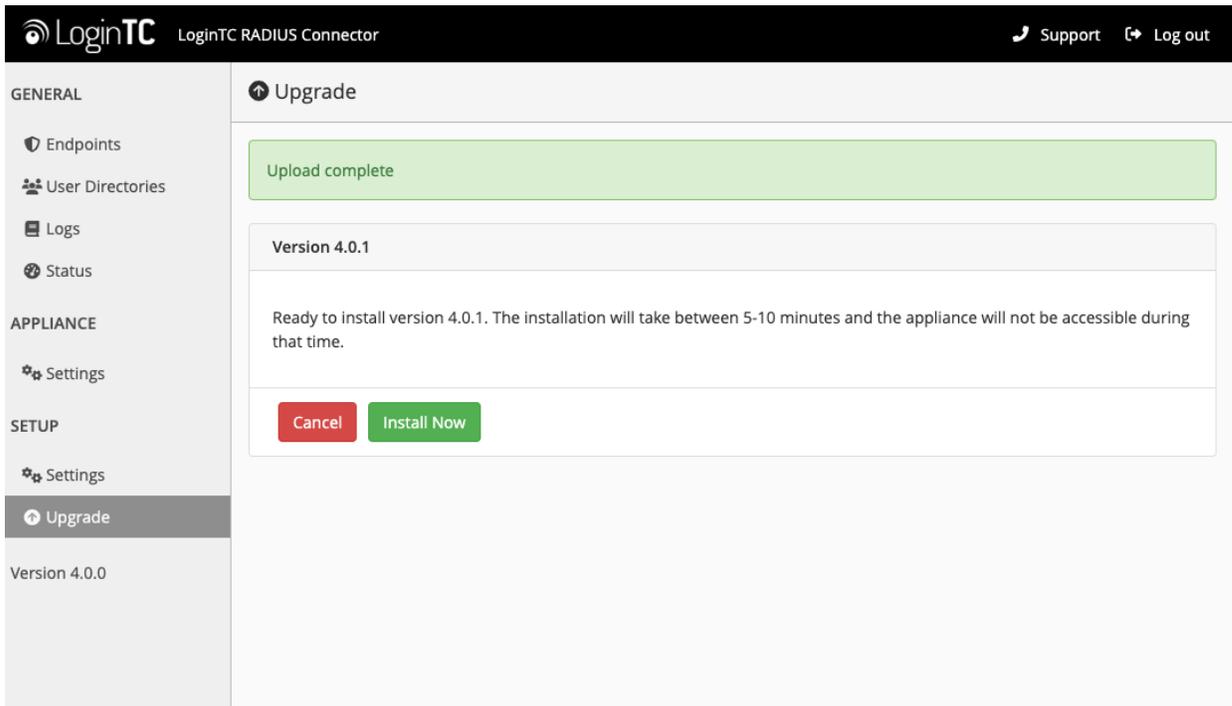
The screenshot displays the 'Upgrade' page in the LoginTC RADIUS Connector interface. The page title is 'LoginTC RADIUS Connector' and the current version is 'Version 4.0.0'. The 'Upgrade' section shows the current version as '4.0.0' and the latest version as '4.0.1 (New version available)' with a link to 'Release Notes'. The left sidebar contains navigation options: GENERAL (Endpoints, User Directories, Logs, Status), APPLIANCE (Settings), SETUP (Settings, Upgrade), and Version 4.0.0. The top right has 'Support' and 'Log out' links.

Version	
Version	4.0.0
Latest	4.0.1 (New version available) Release Notes

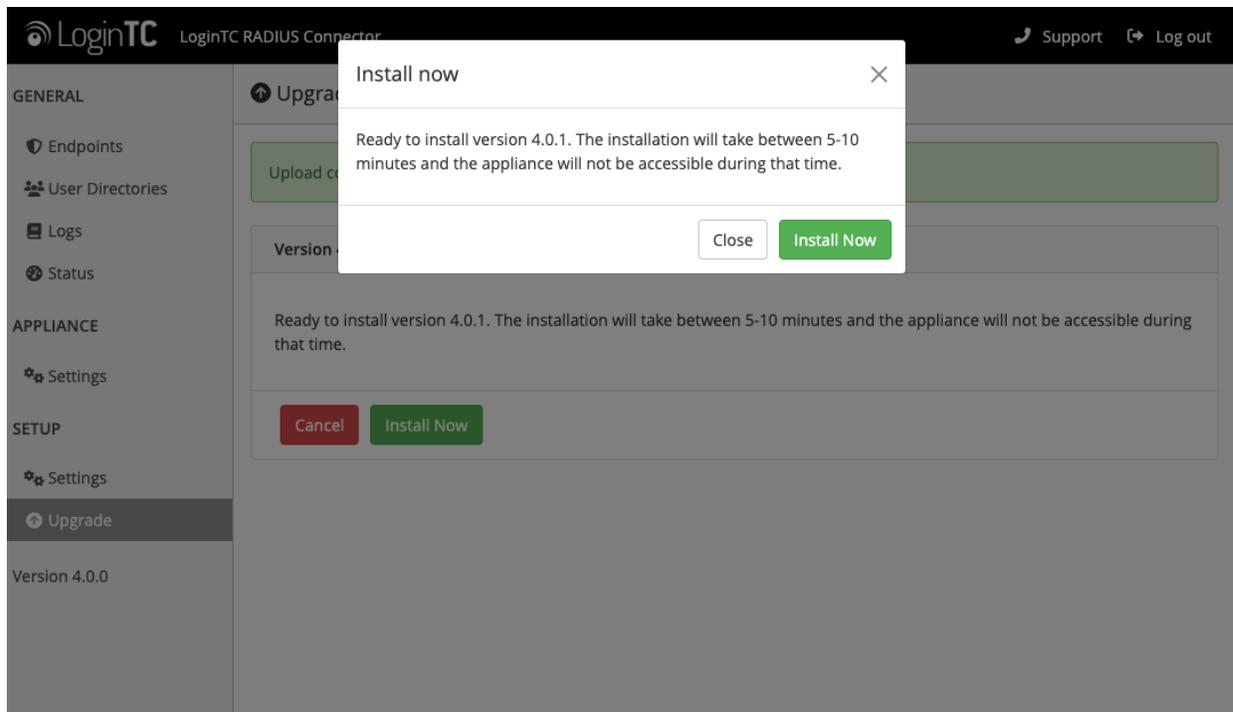
2. Click **Upload** and select your LoginTC RADIUS Connector upgrade file:



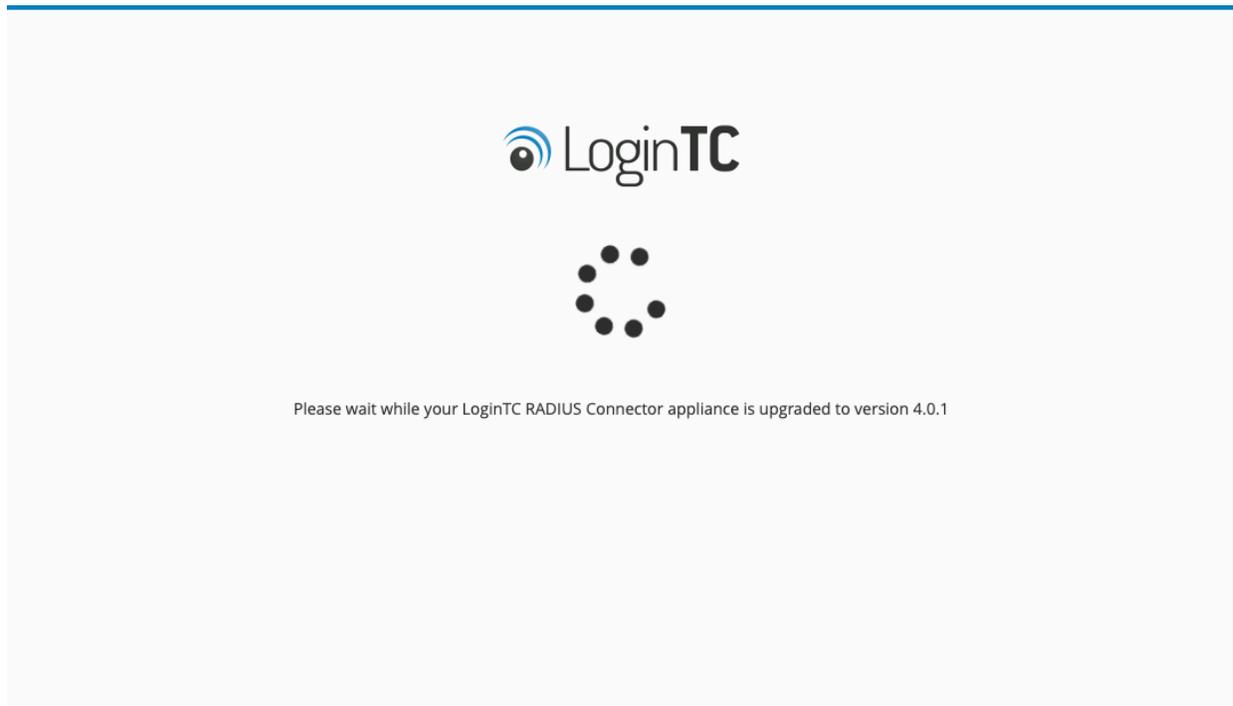
3. Click **Upload** and do not navigate away from the page:



4. Once upload is complete upgrade by clicking **Install Now**:



5. Wait 10-15 minutes for upgrade to complete:



NOTE: Upgrade time

Upgrade can take 10-15 minutes, please be patient.

From 3.X

Important: LoginTC RADIUS Connector 3.X End-of-life

The LoginTC RADIUS Connector 3.X virtual appliance is built with CentOS 7.9. CentOS 7.X is End of Lifetime (EOL) June 30th, 2024. See [CentOS Product Specifications](#). Although the appliance will still function it will no longer receive updates and nor will it be officially supported.

New LoginTC RADIUS Connector 4.X

A new LoginTC RADIUS Connector 4.X virtual appliance has been created. The Operating System will be supported for many years. Inline upgrade is not supported. As a result upgrade is deploying a new appliance. The appliance has been significantly revamped and although the underlying functionality is identical, it has many new features to take advantage of.

Complete 3.X to 4.X upgrade guide: [LoginTC RADIUS Connector Upgrade Guide](#)